

MAT21, LLC

PASSENGER RULES OF CONDUCT

These rules apply to any and all flight programs and flights arranged by or associated with MAT21, LLC to include the Hybrid Air Flight Program and any flight programs introduced in the future.

MAT21 requires Members to adhere strictly to the following rules of conduct in order to ensure a safe, friendly and respectful experience on flights arranged by MAT21 and at MAT21 sponsored events.

These rules are not intended to infringe on the rights of anyone but are to ensure that all Members and MAT21 and aircraft operator personnel, are safe and treated with dignity and respect at all times.

If any Member's conduct is viewed as improper, offensive, or hazardous to the safety of other Members or MAT21 or aircraft operator personnel, then such Member who engaged in such conduct may be reprimanded or his or her membership may be suspended or terminated without refund and without prior warning. All determinations will be made solely at the discretion of MAT21's management.

Additionally, if the conduct of a Member:

1. imperils the aircraft or any passenger or property while on board;
2. obstructs or hinders the crew in the performance of their duties;
3. fails to comply with any instruction of the crew, including, but not limited to,
 - (a) smoking any products (including electronic cigarettes, vaporizers and similar devices) or use of drugs or alcohol;
 - (b) the use of any offensive, threatening, abusive or insulting words towards the crew; or
 - (c) involves behavior which causes discomfort, inconvenience, damage or injury to the crew,

the crew may take such measures as it deems necessary to prevent continuation of such conduct, including restraint. A Member may be disembarked and refused onward carriage at any point and may be prosecuted for offenses committed on board the aircraft.

The following rules of conduct will be enforced strictly:

1. MAT21 prohibits its members from consuming any alcoholic beverages on board any MAT21 flight that are not provided in the minibar located on the aircraft or served by a cabin server. Members shall not bring alcohol on board of the aircraft for consumption during a MAT21 flight.
2. MAT21 has zero tolerance for transportation or use of controlled substances, such as drugs and drug paraphernalia, regardless of whether certain substances may be considered legal in any states.
3. The crew will deny boarding to any passenger who appears intoxicated. Any passenger who is denied boarding because he or she is intoxicated will not be entitled to a refund or alternative transportation.
4. Each passenger can transport not more than \$50,000 (or foreign equivalent) cash on any MAT21 flight. Member and guests will be denied boarding if any of them is in possession of more than \$50,000 (or foreign equivalent) cash.
5. Members must be respectful of other Members and of MAT21 and aircraft operator personnel.
6. MAT21 has zero tolerance for **any** type of harassment or offensive behavior, including, but not limited to:
 - any kind of verbal or physical abuse, including abuse of MAT21 employees and representatives;
 - any form of discrimination;
 - the use of profane language, gestures, insults or similar behavior;
 - unwanted solicitation;
 - loud or boisterous behavior; or
 - creating strife, conflict or divisiveness within the MAT21 community.

7. Members must observe proper etiquette on flights arranged by MAT21 and at MAT21 sponsored events.
8. Members must maintain appropriate hygiene on flights. If someone's hygiene is offensive to a reasonable passenger, then it would violate MAT21's rules of conduct.
9. While MAT21 does not have a specific dress code on flights, Members must wear appropriate attire. Shoes must be worn at all times. Sexually suggestive and other offensive clothing is prohibited.
10. Members must not cause damage to any aircraft or to amenities on any aircraft.
11. Members shall respect the privacy rights of other members. No photos or videos may be taken of another passenger or shared on social media without the prior consent of such passenger.
12. Members have no authority to instruct aircraft crew in their job performance and duties.
13. Members must strictly adhere to all policies, procedures, rules and regulations of the aircraft operators.

MAT21, in collaboration with crew members, will strictly enforce these rules of conduct. If a Member violates any of the rules outlined above or other Terms and Conditions, MAT21 shall have a right to deny boarding and suspend or terminate his or her membership immediately and such Member will not be entitled to any refund of membership or initiation fees. At its sole discretion and depending on the severity of a violation, MAT21 might in its sole discretion choose to issue one warning prior to the termination of a membership. MAT21 shall not be responsible for alternative transportation if a Member is denied boarding due to the violation of any of the rules above.

By purchasing a membership, flight, or confirming an invoice or flight itinerary through the MAT21 website or through an aviation specialist and selecting "I Agree" and "Payment" button, the Participant accepts and agrees to this Agreement electronically. The Participant agrees that their electronic signature is the legal equivalent of their manual signature and that they will be legally bound by MAT21's Rules of Conduct.